



Pipeline Tampering

Protecting our systems from unlawful activity

Criminal acts of sabotage and tampering, vandalism, trespassing and occupation of pipeline facilities have the potential to cause serious harm—not only to the perpetrators, but also to nearby communities, the environment, local landowners and the employees who maintain these facilities.

Safety of the public, the environment and our workers is our top priority at Enbridge. Our facilities are signed, secured and monitored to ensure the safety of people and the environment. However, unauthorized acts, tampering or vandalism at these facilities can place the protesters, the public, and the environment at risk as well as impact the delivery of the energy we all rely on.

Anyone who trespasses and or tampers with our facilities is also impacting the police and emergency response resources and equipment, potentially impacting their ability to respond to other emergencies. Such acts that endanger the public and the environment are criminal acts and we take them very seriously and will support prosecution of all those involved.

Enbridge has taken decisive action to enhance the overall safety and physical security of our pipeline facilities. We are also seeking to engage government, emergency responders, landowners, the public and activists themselves to ensure they fully understand the risks associated with this activity. To ensure the safety of the public and the environment, Enbridge will also ensure that protesters understand they can be prosecuted for their involvement and that we pursue such prosecution.

What danger does valve tampering pose? What could happen?

Our pipeline operators and technicians are highly trained and skilled in the work they do. Someone without this knowledge could seriously endanger themselves and other persons as well as the surrounding environment.

While we have many layers of controls and backup systems in place to safeguard our pipeline infrastructure, there is added potential for a pipeline failure or release if a manually operated valve is closed without prior notification to our control centre or regional operators. Such actions put the environment and the public at risk.

What security and safety measures does Enbridge currently have in place? What additional measures are you considering?

Enbridge sites are secured and monitored for the safety of people and the environment. Signs clearly indicate the dangers of illegally trespassing or tampering and provide emergency contact information, including 9-1-1 and the Enbridge safety hotline number for that area.

In addition, we are assessing and employing additional, permanent measures to enhance security and

safety at our sites to help prevent criminal occupation, tampering and sabotage in the future. To ensure the effectiveness of these additional measures, and those in place, we cannot provide details or discuss them publicly. Additional details are provided to emergency responders and landowners for their information and safety.

What is Enbridge doing to communicate the dangers of this activity?

Enbridge will support industry advocacy and communications however it can. Our engagement teams are communicating with a broad range of stakeholders in Canada and the U.S. We're also working with industry and land associations, elected officials, safety authorities, experts and federal regulators to bring attention to this industry wide issue.



An inherently safe pipeline system

Enbridge connects people to the energy they need every day through a complex network of pipelines across North America and we do so safely every day.

To keep everything operating safely and reliably, we continuously monitor thousands of points along our systems; we use computer models running live data from our systems to double-check our performance on the spot and we gather input from aerial and ground surveys as well as from the public through our safety hotline.

Standard safety features we employ on our pipeline system include:

- Continuous pipeline monitoring for abnormal operating conditions with state of the art systems. These systems allow our control centre to take emergency action and shut down the system if necessary.
- Remotely controlled valves that can be closed in an emergency.
- Automated over-pressure protection that reduces pressure or safely shuts down the pipeline if operating pressures reach pre-determined maximum operating thresholds due to a pipeline obstruction, such as a closed valve.
- Pressure relief systems that ensure pipeline pressures are maintained below maximum allowable operating limits.
- Multiple leak detection equipment that notifies our control centre if an imbalance occurs.
- Comprehensive procedures to bring the system to a safe state in the event of an emergency and to provide notification to regional emergency response personnel.

We welcome discussion and dialogue over confrontation

Of those who take a different view on the transport and use of energy, we believe the vast majority are peaceful, law-abiding citizens who express their views without hazardous and criminal activity. Conversely, those whose actions put people and the environment in harm's way do nothing to advance this important and diverse discussion.

Enbridge welcomes discussion about our projects and operations. We respect that people want to voice their concerns about issues that affect us all and applaud those who choose collaboration over confrontation. True progress, we believe, can only be made through dialogue, not illegal acts.

What should I do if I suspect or witness suspicious activity around an Enbridge facility or pipeline?

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We ask anyone witnessing these activities to report them to local authorities immediately. First, make sure you and those around you are safe, then call 9-1-1 and then the Enbridge 24-hour emergency hotline for your area (these numbers are listed below and prominently posted on Enbridge facilities).

Emergency Contacts (Canada)

Crude Pipelines Emergencies

Alberta, NT, Saskatchewan, Manitoba, Ontario, Quebec
1-877-420-8800

Express Canada (Alberta)
1-888-449-7539

Enbridge Pipelines (Athabasca) Inc.
1-888-813-6844

Natural Gas Emergencies

Enbridge Gas Distribution customers
1-866-763-5427

Union Gas customers
1-877-969-0999

Enbridge Gas New Brunswick customers
1-800-994-2762

Gazifère customers
1-819-771-8321

Gas Transmission and Midstream Emergencies Canada

British Columbia and Alberta (BC Pipeline, BC Field Services, Midstream Division, Tupper Main, Tupper West, Cabin Gas)
1-800-663-9931

Maritimes & Northeast Pipeline
1-888-444-6677

Renewables and Power Transmission Emergencies

1-866-420-6630

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